

Emergency Service with Time to Spare

Application:

Expansion joints for a cooling tower at a natural gas power generation plant located in the Southern United States.

Problem:

A distributor was working with a power plant to provide expansion joints for their upcoming outage. About a month before the outage was to begin, the distributor learned that the expansion joints would not make it to the plant on time. The plant could not re-schedule the planned outage, and that is when the distributor reached out to Holz Rubber Company due to a recommendation from the plant.



Solution:

Because the project was time-sensitive, our engineering, production, and sales departments pulled together and established a time-line to have the joints built and delivered in an expedited manner. Our teams worked together and set an estimated ship date of 3-1/2 weeks; however, we were able to ship the entire order in just twelve days. The joints were delivered ahead of schedule, which allowed the plant to have the joints staged for the outage. The plant was able to complete the project within their scheduled outage. Our expedite service allowed the plant to get on-line and start producing power and revenue.